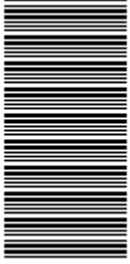


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**higher education  
& training**

Department:  
Higher Education and Training  
**REPUBLIC OF SOUTH AFRICA**

**NATIONAL CERTIFICATE (VOCATIONAL)**

**LIFE ORIENTATION  
(First Paper)  
NQF LEVEL 3**

**NOVEMBER EXAMINATION**

(7601023)

**5 November 2014 (X-Paper)  
(09:00–11:30)**

**This question paper consists of 9 pages.**

**TIME: 2½ HOURS**  
**MARKS: 120**

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**INSTRUCTIONS AND INFORMATION**

1. Answer ALL the questions.
  2. Read ALL the questions carefully.
  3. Number the answers according to the numbering system used in this question paper.
  4. Cross out any work that you do not want to be marked.
  5. Start each new section on a NEW page.
  6. Write with blue or black ink only.
  7. Write neatly and legibly.
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**SECTION A****QUESTION 1**

Choose a word or words from COLUMN B to match the description in COLUMN A. Write only the letter (A–H) next to the question number (1.1–1.5) in the ANSWER BOOK.

COLUMN A		COLUMN B	
1.1	The supreme court in South Africa	A	volunteer
1.2	Treating people in a way that harms them	B	aural
1.3	Learning style that involves hearing	C	abuse
1.4	Offering services and time for a good cause for free	D	economic crime
1.5	Fraudulent actions, for example embezzlement	E	Constitutional Court
		F	equality court
		G	visual
		H	film and music piracy

(5 × 1)

**[5]****QUESTION 2**

Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'true' or 'false' next to the question number (2.1–2.5) in the ANSWER BOOK.

- 2.1 The internet is a useful tool for investigating employment opportunities.
- 2.2 A personal code of work ethics is only limited to supervisors.
- 2.3 A mnemonic technique can assist in developing your ability to recall information.
- 2.4 A kinaesthetic learning style is used when students listen quietly to a lecture.
- 2.5 Foreign nationals are forbidden to exercise their rights in the workplace.

(5 × 1)

**[5]**

**QUESTION 3**

Complete the following sentences by filling in the missing word(s). Write only the word(s) next to the question number (3.1 – 3.5) in the ANSWER BOOK.

- 3.1 ... brain dominant students prefer to study in a less formal space and draw to help them recall facts, instead of making lists.
- 3.2 If you prefer to learn by reading, writing, speaking and using words to help you recall, you have a ... learning style.
- 3.3 ... is the ability to say what you want in a polite, clear and confident way.
- 3.4 ... is a process of resolving a conflict with the help of a lawyer.
- 3.5 There is a ... for scarce skills in areas such as management, mobile technology, and analytics in information technology.

(5 × 1)

**[5]****QUESTION 4**

Various options are given as possible answers to the following questions. Choose the answer and write only the letter (A–D) next to the question number (4.1–4.5) in the ANSWER BOOK

- 4.1 A trend in the job market means...
- A A historical overview of the world of work
  - B A general direction in which career demand is changing
  - C The world of work career search engines
  - D A specific area in careers that requires further study
- 4.2 ... refers to unfairly labelling someone because of appearance, culture, language and attire.
- A Perception
  - B Behaviour
  - C Stereotyping
  - D Stimulation
- 4.3 Human trafficking is the trade, transportation and exploitation of people for ...
- A monetary gain
  - B celebrity status
  - C popularity
  - D humanitarian value

4.4 ... helps to promote productivity.

- A Work alcoholics
- B Work sharing
- C Work demotion
- D Work pattern

4.5 Which ONE of the following is an example of a human rights violation?

- A Torture
- B Resisting arrest
- C Toi toi
- D Demonstration

(5 × 1)

[5]

### QUESTION 5

Study the scenario and answer the questions.

Lerato is a 17-year-old student at college. She is currently doing NC(V) level 3. Last month she was absent from classes for two weeks. Her friend told her that during her absence the college sent them to one of Eskom's facilities to learn more about the job. She was devastated because she also wanted to know more about electricity and the career path it offered.

Lerato and her friends are constantly drinking and swimming in a nearby pool. The lecturer has warned her about her decreasing academic performance. Her friend blames Lerato's other friends. She believes that Lerato is being forced to do things which are not in keeping with her character. One of her friends has recently been arrested for shoplifting.

- 5.1 Explain the meaning of *work shadowing*. (2)
- 5.2 Give TWO advantages of work shadowing. (2)
- 5.3 Do you think that Lerato is the victim of peer pressure? Motivate your answer. (2)
- 5.4 List TWO negative effects of peer pressure. (2)
- 5.5 Advise Lerato which TWO skills she could use to avoid being pressurised into risky behaviour by her peers. (2)
- 5.6 Name TWO safety measures to avoid water accidents that you could teach Lerato and her friends. (2)
- 5.7 Identify TWO basic first-aid skills to assist a victim of a water accident or of near-drowning. (2)

- 5.8 Lerato needs to apply her networking skills.
- 5.8.1 Briefly explain the meaning of networking. (2)
- 5.8.2 List TWO benefits of networking. (2)
- 5.9 Give TWO ways in which Lerato could benefit from the use of a personal development plan (PDP), in terms of her career pathing. (2)
- TOTAL SECTION A: 40**

## SECTION B

### QUESTION 6

Read the article below and then answer the questions.

TB is an infectious disease caused by bacteria. Any person can get TB. It is not a hereditary disease or a curse from God.

TB can be cured. TB patients can live healthy, normal and productive lives, yet many are stigmatised and discriminated against.

[Adapted from: [www.justice.gov.za/vg/hiv/docs/tb/factsheet-discrimination](http://www.justice.gov.za/vg/hiv/docs/tb/factsheet-discrimination)]

- 6.1 Explain each of the following:
- 6.1.1 Physical well-being (2)
- 6.1.2 Mental well-being (2)
- 6.2 6.2.1 Give TWO ways in which good physical well-being impacts on work productivity. (2)
- 6.2.2 Give TWO ways in which poor mental well-being impacts on work productivity. (2)
- 6.3 Describe TWO ways in which you can benefit from a wellness programme. (2)
- 6.4 People with TB may be negatively stereotyped and discriminated against.
- Briefly explain the following in terms of people who have TB:
- 6.4.1 Discrimination (2)
- 6.4.2 Stereotyping (2)
- 6.5 Briefly describe FOUR ways in which you can help employees with TB to oppose discrimination. (4)

- 6.6 List THREE support services that could assist people who have TB. (3)
- 6.7 Explain why opportunistic infections occur. (2)
- 6.8 Design a poster to educate people about TB. Your poster should include the following:
- 6.8.1 Attention-getting title / heading (2)
- 6.8.2 TWO ways TB can be transmitted (2)
- 6.8.3 THREE ways to prevent TB (3)
- [30]**

### QUESTION 7

Read the following statement and answer the questions.

Abusive managers believe that aggression improves productivity. They lack empathy for others. They sometimes target a specific person as an outlet for their aggression.

- 7.1 Give TWO ways in which employees are abused by managers. (2)
- 7.2 Explain TWO ways in which employees can avoid being abused by managers. (2)
- 7.3 Aggression may increase conflict at work.  
Explain why aggression that leads to violence is morally unethical. (2)
- 7.4 People behave differently at work.
- 7.4.1 Explain morally acceptable behaviour at the workplace and give TWO examples. (2 + 2) (4)
- 7.4.2 Explain morally unacceptable behaviour at the workplace and give TWO examples. (2 + 2) (4)
- 7.5 Name TWO ways/criteria to develop an employee wellness programme. (2)
- 7.6 Explain how you can benefit from a personal code of work ethics. (2)
- 7.7 Explain how mediation can help in a conflict situation. (2)


**[20]**  
**TOTAL SECTION B: 50**

**SECTION C**


**QUESTION 8**

Study the pictures below and then answer the questions.

**PICTURE A**



**PICTURE B**



- 8.1 Sexual harassment is a problem in the workplace.
  - 8.1.1 Explain the term *sexual harassment*. (2)
  - 8.1.2 Identify TWO ways in which picture A and TWO ways in which picture B represent sexual harassment. (2 + 2) (4)
- 8.2 Are male employees the only perpetrators of sexual harassment? Explain your answer. (1 + 2) (3)



- 8.3 Management has a responsibility to prevent sexual harassment.
- 8.3.1 Describe TWO effects of sexual harassment on mental well-being. (2)
- 8.3.2 How can management prevent sexual harassment? Give THREE suggestions. (3)
- 8.4 Write a paragraph to explain how you, as an employee, will prevent and oppose sexual harassment in the workplace. Your paragraph should include at least SIX useful and innovative ideas. (6)
- [20]**

**QUESTION 9**

- 9.1 Name ONE suitable community project for which you could volunteer. (1)
- 9.2 While doing your community work you notice a worker stealing workplace equipment and trying to sell it to you at a cheap rate.
- 9.2.1 Identify ONE place where you could report the corruption. (1)
- 9.2.2 Explain what you would tell the worker about this corrupt behaviour. (2)
- 9.2.3 Describe TWO negative things (cons) that could happen to you if you report the corruption. (2)
- 9.3 Create a powerful and informative slogan to discourage people from committing corrupt actions. (2)
- 9.4 Describe TWO negative effects of corruption on South Africa. (2)
- [10]**

**TOTAL SECTION C: 30**  
**GRAND TOTAL: 120**