



**higher education
& training**

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

MARKING GUIDELINE

NATIONAL CERTIFICATE

JUNE EXAMINATION

**ENTREPRENEURSHIP AND BUSINESS MANAGEMENT N5
(First Paper)**

31 MAY 2016

This marking guideline consists of 3 pages.

SECTION A**QUESTION 1**

- 1.1 1.1.1 Is the role an individual plays in one group; an individual belongs to different groups and hence plays different roles in different groups
- 1.1.2 Involvement of workers in the decision making process
- 1.1.3 Derived from employees' ability to organise themselves collectively and offering their labour as such
- 1.1.4 Indicate the human skills, knowledge, training, experience and abilities about a particular job
- 1.1.5 Organised group of workers in a particular industry seeking to establish a relationship with management through the process of collective bargaining
- 1.1.6 Organisation of employers generally from the same industry working together for the interests of all member companies on tasks like trade union negotiations
- 1.1.7 Is a person who creates a new business in the face of risk and uncertainty for the purpose of achieving profit
- 1.1.8 Transfer of authority, responsibility and power to subordinate
(8 x 2) (16)
- 1.2 Time management – refers to the time when manager formulates objectives and determines priorities, deal with importance matters first before they become urgent.
 - Drawing up a schedule for various work activities
 - Ordering stock (3 x 2) (6)
- 1.3
 - Management – refers to the best way to achieve objectives in the business/doing the things right.
 - Leadership – first creating and dealing with issues such as the things that you want to accomplish/doing the right thing. (2 x 2) (4)
- 1.4 1.4.1 True
 1.4.2 True
 1.4.3 False
 1.4.4 False
 1.4.5 True
 (5 x 2) (10)

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| 1.5 | <ul style="list-style-type: none">• Technical skills• Conceptual skills• Human skills | (3 x 2) | (6) |
| 1.6 | <ul style="list-style-type: none">• Employees• Community• Environment• Clients/Customers | (4 x 2) | (8) |
| | | | [50] |
| | | TOTAL SECTION A: | 50 |